



WHEELCHAIR ACCESSIBLE VEHICLES

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Find us on Facebook.



What our customers say about us...

"Small family business, very friendly staff, from our demo with Eddie to dealing with Mary on the admin side, the whole process of getting our first WAV was great. Even though we were in a lockdown, nothing was too much hassle, test drive the van as long as you want they said, make sure it's the one for your needs. The Transit Connect was ideal except my wife got a sore neck trying to see out, so we went for the bigger Transit Custom Family as this allowed my wife the best all round vision, the vehicle is more like a large car to drive than any van that I ever drove! We took delivery of the van from a lovely gentleman called Malachy, he cleaned all of the surfaces before coming to our door, again nothing was too much hassle, he took his time explaining everything we needed to know about the vehicle, then after a few days, we received a courtesy call to make sure everything was ok and if we needed any further assistance just ask. McElmeel has renewed our confidence in customer service, something other companies could learn from!"

"Took delivery of my little boys Ford Tourneo Custom Fortitude this morning, excellent customer service right from our very first enquiry, delivery was spot on and we all absolutely love our Bessy even received help setting up Android Auto because I was struggling. If you are looking for a WAV look no further than McElmeels!! Thank you so much for the 5 star service"

5 star service

"McElmeel is the best WAV supplier I have ever had the pleasure of working with choosing my WAV to delivery and beyond. Why can I say this, well, I had contacted other WAV specialist suppliers prior to McElmeel, who did nothing but mess me about with false promises and a great lack of customer service. Then I contacted McElmeel, and as soon as I spoke to Roisin on the other end of the phone, I was completely at ease and had a feeling that McElmeel was the supplier I should have first contacted. I arranged a test drive very easily and Sean who came was extremely personable, caring and informative. I had a great test drive, and even showed Sean a historic Palace on the test drive route I took. When we returned from the test drive Sean from McElmeel made sure my scooter would fit in the WAV and showed me the ins and outs of how to load and secure my scooter and gave me a full tour of all the benefits of the vehicle. Sean was very thorough, which was very reassuring for me, and sealed the deal that I was going to choose McElmeel to supply my WAV. From that day forward McElmeel representative Roisin Hagan took me through every step of the application process and kept me updated with emails and phone calls on a regular basis. Roisin and my wife and I had a great repour, and although we had a lot of laughs, Roisin was very professional and empathetic to my mobility needs. The delivery date finally came, I only say finally came due to the Covid restrictions, but the delivery driver Eugene was great, and he gave me a full tour of my new WAV, while splitting our sides with our matching humour, but he was very professional, and the tour was thorough. I know that I can call McElmeel any time, no matter what the question is, or fault, if one comes up, because I feel like I have become an extended member of the McElmeel family, and I cannot recommend McElmeel any higher to whoever reads this."

We received our first Wav delivered straight to our door yesterday for our son. We were unsure if we needed a WAV to begin with and didn't know where to start. From the first visit to McElmeels to look at all the different vehicles, to the home demonstration, the phone calls, always kept up to date with how it was all going and there to answer any questions we had. We now know that this was the best decision. Special thanks to Nadine who was so friendly and helped us decide with no pressure at all to Roisin who dealt with all the paperwork and was always willing to help in any way she could. Thanks also to the delivery guys. We appreciate it so much. We would recommend this company highly and looking forward to dealing again with you in the future."

"From start to finish, the service we received from McElmeel was first class. It was our first wheelchair accessible vehicle and the staff could not have been more helpful, flexible or understanding. We now have a car which has changed our lives & made everything relating to transport and travel for our family, soooo much easier! Thank you to everyone at McElmeel for helping us."

Extremely personable

I cannot recommend McElmeel any higher

"Thank you to the great team @ McElmeel Mobility Services Limited for the great service with my Son Caiden's new WAV, they have made the process so easy and simple, from Initial Contact with Roisin to Demo with Sean and communication through the whole process from Roisin. Always had time to make sure the vehicle was correct for our Boy and nothing was to much, Thanks again our life is going to be so much easier going forward."

"After 2 generations of VW WAV loyalty we decided to look around for our daughter's next WAV. With 3 times the spec for 1/3rd of the down payment, the Ford Family Custom from McElmeel was a no brainer: a dropped floor, meaning a really easy rear ramp with no need for winching; perfect wheelchair in the middle of 2 back seats for Seren to sit between her sisters and stop any bickering; loads of space for Seren's extra specialist chairs and stuff; a double front passenger seat so no extra cost for extra passenger; privacy glass; heated everything; electric wing mirrors; plenty of usb points so no 'I neeeded to charge my phone' fights; cup and bottle holders galore... And the outstanding customer service made the whole process of ordering really easy - from Eddie's initial 'slot you in' demo, to the full demo and paperwork sorting and final delivery from Aaron, everything was well managed, efficient and friendly. Any worries I had about ordering from a company based in N Ireland were soon dispelled. What a lovely team 100% recommend."

"Not sure I can find the words that would do justice for this review but exceptional service is a good starting point. Last week we took delivery of our second Motability vehicle, our first, the dealership clearly just saw us as another sale, the vehicle was totally inappropriate for my needs & took 18 months of my freedom away rather than enhancing my life. Then we found out about McElmeel & so the transformation to my liberty began, from the initial Demo last year to the delivery last week everything was tailored to meet my needs. Sadly I cannot remember the name of the gentleman that completed the demo but he covered every detail tailoring the vehicle to meet my needs. We were given a delivery timescale & progress updates were made by phone every 6 weeks with every communication professional but friendly, making me feel very special, so a big thank you to Roisin for the efficient administration of our order. Delivery was 3 weeks ahead of schedule & once again communication was exceptional almost to the minute of delivery time which I find astonishing considering we live in the far south of Cornwall & the vehicle was coming from Northern Ireland. Again handover with Aaron was in-depth & professional. So would I recommend McElmeel for the purchase of your WAV 100% I would. Thank you McElmeel for changing my life & giving me back my freedom."

Thank you

The McElmeel Family Promise...

“Our after sales care and service remains as important to us as the day we first met!”

A business routed through Family Values

Thomas McElmeel



Malachy McElmeel



Conor McElmeel



McElmeel Mobility Services was founded in 1950 by Thomas McElmeel, the Grandfather of our Managing Director; Conor McElmeel. Thomas was extremely forward thinking and created innovative solutions to problems that people encountered in their quest to retain driving independence after becoming disabled. Thomas was well known for his helpful demeanour, a trait also found in his Son; Malachy and Malachy's Son; Conor, and indeed a trait to be found in the heart of every employee at McElmeels. The business continues to grow and innovate, keeping focused on the future and respectful of the past and never taking anything for granted.

In 1948 the ice-blue Invacar was born. This three wheel, fibreglass, one seater phenomenon changed the lives of thousands of disabled people in the UK, bringing an independence beyond their dreams.



Fast forward through an enormously progressive seven decades and the vehicles of today are nothing short of engineering mastery. With lowered floors and wheelchair accessibility for passengers and drivers, big enough to carry large families, with comfort, safety and reliability as standard and adaptations available that allow for the virtually unimaginable.

What does the future hold??



Ford Connect *Free*



Dimensions

- Ramp width 780mm / 30 1/2"
- Entrance height 1420mm / 56"
- Lowered floor width 790mm / 31"
- Lowered floor length 1450mm / 57"
- Maximum internal headroom 1420mm / 56"
- Wheelchair space with rear seat 640mm / 25"

The Ford Connect Free is a deceptively spacious, compact, and user friendly WAV.

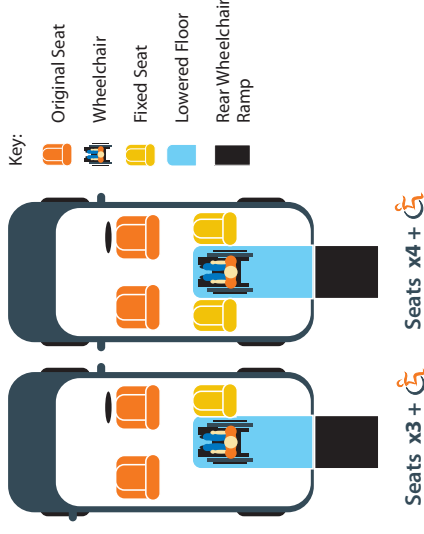
Ideal for when smaller groups of people are travelling, with one rear seat included as standard, an additional rear seat may be an option. This WAV also proves to be a perfect solution for scooter transportation.

The Ford Connect Free is a pleasure to drive, it is easier to navigate through smaller spaces, and it is a good size for straightforward parking.

The inclusive travelling position for the wheelchair passenger, enables them to travel close to the front, with a passenger seat adjacent to them. With the option of adding an isofix attachment to the rear seat.

A lowered floor to assist in delivering a good line of vision, and a low gradient, super-grip, lightweight ramp, which folds effortlessly for an unobstructed view through the rear windscreen.

Example Seating Plans



With comfort and safety features such as:

- Quickclear heated windscreen
- Reversing sensors
- Electric front and rear windows
- Cruise control with intelligent speed assist
- Traffic sign recognition
- Hill start assist
- Lane keeping aid includes driver alert



Call to arrange a no obligation, home demonstration on 028 3752 5333



Ford Connect Flexi



Dimensions

- Ramp width 780mm / 30 1/2"
- Entrance height 1440mm / 56 1/2"
- Lowered floor width 790mm / 31"
- Lowered floor length 1900mm / 74 1/2"
- Maximum internal headroom 1420mm / 56"
- Wheelchair space between seats 650mm / 25 1/2"

The Ford Connect Flexi is a perfect medium-small WAV that delivers on comfort and space.

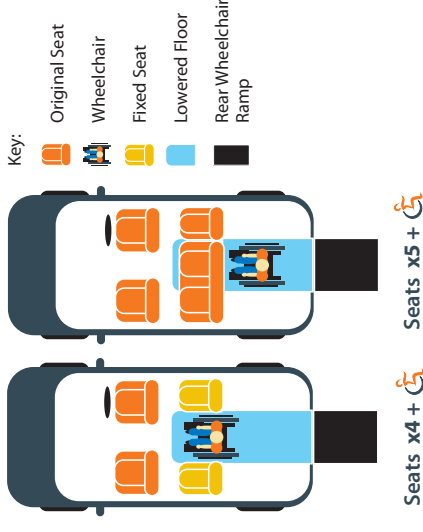
With two rear seats as standard, the wheelchair passenger can travel close to the front and in an inclusive position between the rear seats.

Also available with a rear bench row of seats, this particular layout is most suitable to a larger family that want a smaller WAV.

The lowered floor delivers a good line of vision for the wheelchair passenger. With a floor length of 190cm this WAV can comfortably carry five people and have space to transport equipment.

A low gradient, super-grip, lightweight ramp, folds effortlessly for an unobstructed view through the rear windscreen.

Example Seating Plans



With comfort and safety features such as:

- Quickclear heated windscreen
- Reversing sensors
- Electric front and rear windows
- Cruise control with intelligent speed assist
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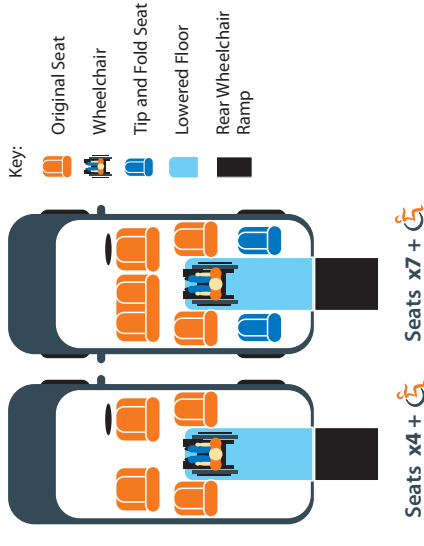
Ford Custom Family



Dimensions

- Ramp width 790mm / 31"
- Entrance height 1540mm / 60 1/2"
- Maximum headroom 1530mm / 60"
- Lowered floor length 2100mm / 86"
- Lowered floor width 810mm / 32"
- Space between two rear seats 750mm / 29 1/2"

Example Seating Plans



A WAV with industry leading internal space, 5ft of headroom and a full length, flat, lowered floor.

The perfect vehicle for tall people, large wheelchairs and for people that have a lot of luggage, medical or sports equipment to carry.

The carpeted floor gives added grip, a cosy feel and an eye-catching finish to complement the stylish Ford interior.

A low gradient, super-grip, lightweight ramp, folds effortlessly for an unobstructed view through the rear windscreen. The ramp is so quiet in transit you will barely know it's there!

We have listened to our customers and now offer a wider, contoured, comfort fit rear seat. Bring on the long journeys!

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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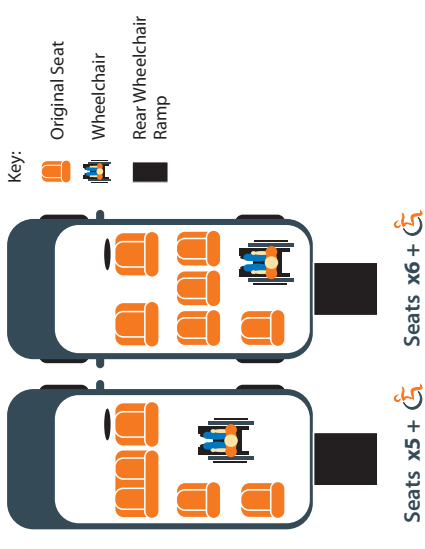
Ford Custom Freestyle



Dimensions

- Ramp width 790mm / 31"
- Entrance height 1500mm / 59"
- Maximum headroom 1350mm / 53"
- Wheelchair floor length 1350mm / 53"
- Full floor length 2350mm / 92 1/2"

Example Seating Plans



The Ford Custom Freestyle is a perfect vehicle for a young family, versatile seating options and inclusive wheelchair positions.

Offering the choice of a forward or rear travelling position for the wheelchair passenger, with an adjacent seat at either/both positions.

A low gradient, super-grip, lightweight ramp, folds effortlessly for an unobstructed view through the rear windscreen. The ramp is so quiet in transit you will barely know it's there!

The Freestyle can carry up to 8 people, including the wheelchair passenger. Up to 3 isofix attachment seats throughout the rear.

Option to have vehicle converted with both wheelchair positions, and additional rear seats are available upon request.

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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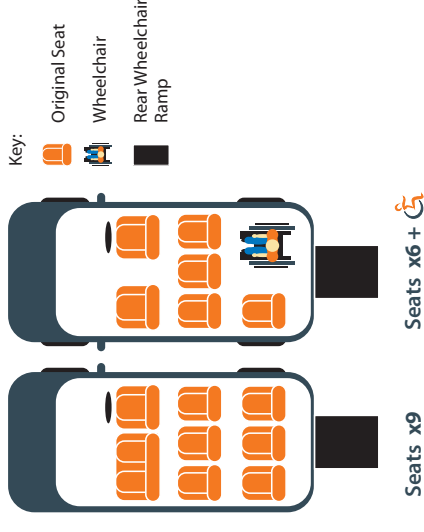
Ford Custom Freeway



Dimensions

- Ramp width 790mm / 31"
- Entrance height 1500mm / 59"
- Maximum headroom 1350mm / 53"
- Wheelchair floor length 865mm / 34"
- Wheelchair floor width, with adjacent seat 815mm / 32"

Example Seating Plans



The Ford Custom Freeway is a fabulous, multiple person vehicle, carrying up to 9 people or 8 including the wheelchair passenger.

Multiple isofix seats are standard throughout, and with the option to turn the second row of seats to conference style, this really is a superb and inclusive Family vehicle.

With a third-row seat adjacent to the wheelchair position, this means the wheelchair passenger will feel included amongst friends and family.

The original rear seats can be folded, tipped forward or removed, to create additional space if and when required.

A low gradient, super-grip, lightweight ramp, folds effortlessly for an unobstructed view through the rear windscreen. The ramp is so quiet in transit you will barely know it's there!

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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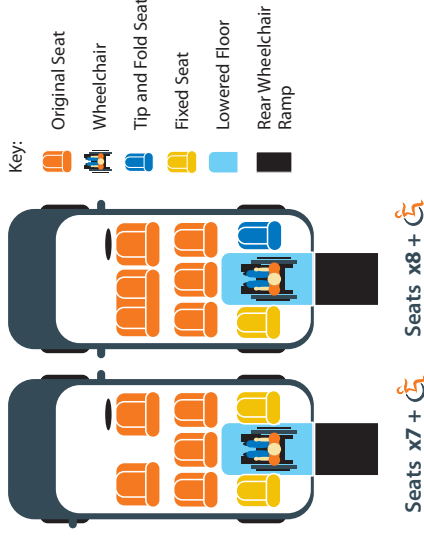
Ford Custom Lifestyle



Dimensions

- Ramp width 790mm / 31"
- Entrance height 1540mm / 60½"
- Lowered floor width 810mm / 32"
- Lowered floor length 1540mm / 60½"
- Maximum internal headroom 1520mm / 60"
- Space between rear seats with
 - 1 fixed seat 750mm / 29½"
 - 2 fixed seats 690mm / 27"
 - 1 tip & fold seat 610mm / 24"

Example Seating Plans



The Ford Custom Lifestyle is one of the latest innovations to join the extensive, McElmeel Ford Custom range.

With up to six original seats and up to two additional third row seats, making this the only medium-large wheelchair accessible vehicle on the Motability scheme, that can carry up to nine people including the wheelchair passenger.

Offering a flat floor for the wheelchair passenger and an industry leading 5ft of internal headroom, this vehicle can accommodate tall people and large wheelchairs easily.

Multiple isofix seats are standard throughout, and with the option to turn the second row of seats to conference style, this really is a superb and inclusive Family vehicle.

A low gradient, super-grip, lightweight ramp, folds effortlessly for an unobstructed view through the rear windscreen. The ramp is so quiet in transit you will barely know it's there!

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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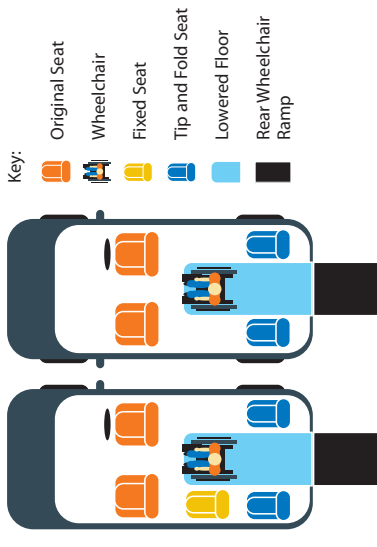


Ford Custom Explorer



- Dimensions**
- Ramp width 790mm / 31"
 - Entrance height 1540mm / 60 1/2"
 - Maximum headroom 1540mm / 59 1/2"
 - Lowered floor length 2190mm / 86"
 - Lowered floor width 810mm / 32"

Example Seating Plans



Seats x5 + Seats x4 +

The Ford Custom Explorer is designed around the wheelchair user, for unassisted motoring.

An automatic tailgate and ramp which are operated from a fob, allows the wheelchair user to have control from entry.

A low gradient, super-grip ramp of under 11 degrees, brings added assurance for a safe and comfortable entry into the vehicle

A versatile conversion that allows the wheelchair user to travel safely in their wheelchair, or transfer to the 6-way driver or passenger seat. Up to three rear seats may be an option for when multiple passengers need to be accommodated for.

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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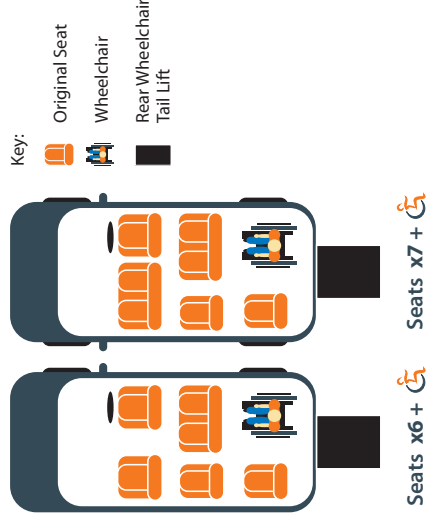
Ford Custom Hiway



Dimensions

- Tail-lift width 820mm / 32"
- Entrance height 1610mm / 63 1/2"
- Maximum headroom 1690mm / 66 1/2"
- Wheelchair floor length 1480mm / 58"
- Wheelchair floor width 950mm / 37 1/2"

Example Seating Plans



With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter

The Ford Custom HiWay is a superb high-roof vehicle that was brought to the market in response to customer demand.

Considerate placement of securing attachments supports the wheelchair passenger's involvement with this procedure where possible.

An electric tail lift with a safe working load of 400kg and a manual override safety function, delivers a smooth operation and is very quiet in transit.

This vehicle can carry up to 8 people including the wheelchair passenger. There is a seat adjacent to the wheelchair position, meeting demand for inclusivity.

All rear seats are original manufacturers seats which can fold down, tip forward and be removed if more space is required.



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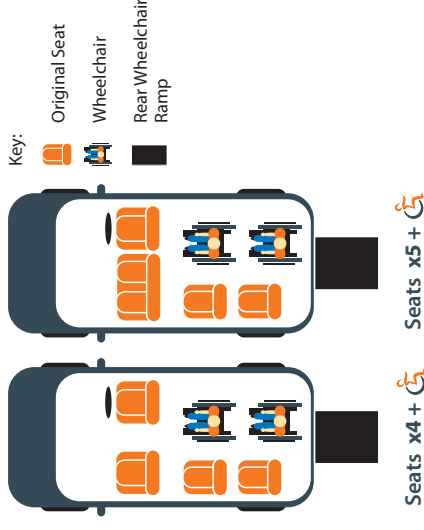
Ford Custom Duet



Dimensions

- Ramp width 800mm / 31 1/2"
- Entrance height 1300mm / 51"
- Maximum headroom 1360mm / 53 1/2"
- Wheelchair floor length 2500mm / 98 1/2"
- Wheelchair floor width Up to 950mm / 37 1/2"

Example Seating Plans



The Ford Custom Duet is an exceptionally comfortable vehicle that can carry up to two wheelchair passengers.

This vehicle comes with an original, manufacturer's seat in the second row and another in the third row, these seats are adjacent to the wheelchair passengers, and both have isofix attachments.

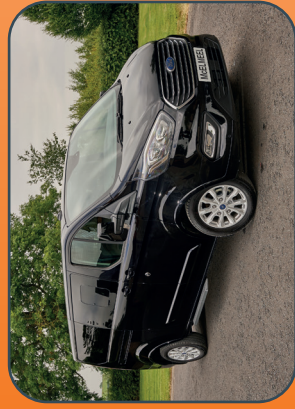
In the event that just one wheelchair passenger is travelling, the tracked floor offers multiple travelling positions.

The rear seats can be folded, tipped forward or removed, to create additional space if and when required.

Tow bar compatible – this vehicle is very popular with people that have a touring caravan, towing capacity will be considered, and restrictions observed.

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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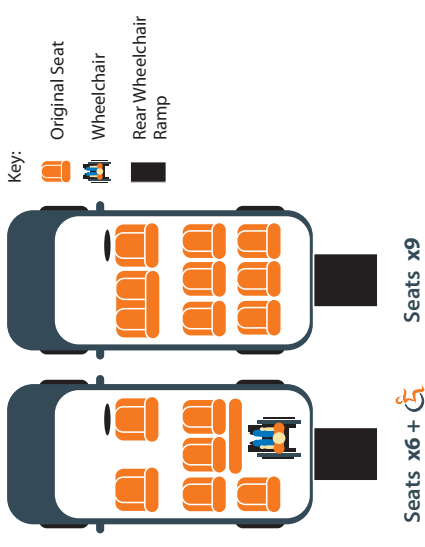
Ford Custom Fortitude



Dimensions

- Ramp width 800mm / 31 1/2"
- Entrance height 1300mm / 51"
- Maximum headroom 1360mm / 53 1/2"
- Wheelchair floor length 1000mm / 39 1/2"
- Wheelchair floor width 900mm / 35 1/2"

Example Seating Plans



Tow bar compatible – this vehicle is very popular with people that have a touring caravan, towing capacity will be considered, and restrictions observed.

The Ford Custom Fortitude can carry up to nine people in original manufacturer seats, or eight people including the wheelchair passenger.

The rear passenger seats can be folded, tipped forward or removed, to create additional space if and when required.

Multiple isofix seats are standard throughout, and with the option to turn the second row of seats to conference style, this really is a superb and inclusive Family vehicle.

With comfort and safety features such as:

- Multiple USB points throughout
- Apple Car Play Android Auto
- Front and rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Quickclear heated windscreen
- Cruise control with speed limiter



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Citroën Spacetourer



Dimensions

- Ramp width 820mm / 32"
- Entrance height 1520mm / 60"
- Maximum headroom 1470mm / 58"
- Wheelchair floor length 1820mm / 71 1/2"
- Wheelchair floor width 790mm / 31"
- Space between two rear seats 650mm / 25 1/2"

The Citroën Spacetourer is a great mid-size option of WAV for someone that needs additional headroom and internal space.

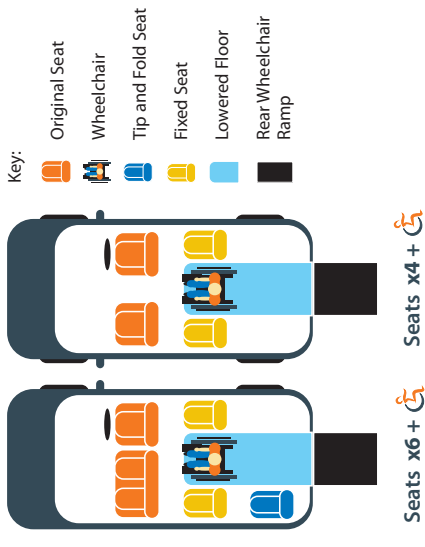
Available in models; Business, Feel and Flair, with options available such as, a double front passenger seat, rear climate control, glass roof panels, sat nav and reversing camera.

This vehicle can carry up to seven people, with an upfront and inclusive position for the wheelchair passenger.

A lightweight ramp which folds easily, leaving a clear and unobstructed view through the rear windscreen.

A lowered flat floor offers excellent headroom and a great line of vision for the wheelchair passenger, with generous space for luggage and equipment.

Example Seating Plans



With comfort and safety features such as:

- Apple Car Play Android Auto
- Rear parking sensors
- Privacy glass
- Automatic lights and rain sensing wipers
- Cruise control with speed limiter



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McElmeel Mobility Services – 02837525333

- Option 1** – If your call is in relation to an existing wheelchair accessible vehicle order
- Option 2** – If you would like to discuss a new or used WAV and to book an onsite or home visit
- Option 3** – If your call is related to a vehicle adaptation order
- Option 4** – If you would like to speak to someone in accounts
- Option 5** – If your call is related to aftersales or vehicle warranty
- Option 6** – If you would like to enquire about a hire vehicle

For all other enquires press **0**



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